

# Ticketing Module

The ticketing module in a Smart City app is a component that allows users to purchase and manage tickets for various modes of transportation within the city. It provides a convenient and streamlined process for users to plan their journeys, access tickets, and travel seamlessly. Here are the key features and functionalities:

**Ticket Options:** The module offers a range of ticket options based on the available modes of transportation in the city, such as buses or trams. Users can choose from single-use tickets, day passes, weekly or monthly passes, depending on the ticket offer of the transportation network.

**Ticket Purchase:** Users can purchase tickets directly within the app. The module may support various payment options, such as credit/debit cards, blik, or in-app payment methods. Users can select their desired ticket type, specify the number of tickets needed, and complete the transaction securely.

**Digital Tickets:** The ticketing module generates e-tickets that users can access directly within the app. These tickets can be displayed on the user's device when requested for ticket inspection by transportation authorities.

**Ticket Validation:** The module include features for ticket validation, such as QR code scanning. Transportation staff can scan validate the digital tickets to ensure their authenticity.

**Real-Time Updates:** The ticketing module provides real-time updates on service disruptions, delays, or changes in transportation schedules. Users receive notifications or posts in the news module about any modifications that may impact their planned journeys, allowing them to adjust their travel plans accordingly.

**Ticket Management:** The module allows users to manage their purchased tickets within the app. Users can view their ticket details, including validity periods, or any usage restrictions. There is also an option to view tickets that were used in the past.



The ticketing module in a city travel app aims to simplify the ticket purchasing process, enhance user convenience, and facilitate smooth and efficient travel experiences within the city's transportation network.

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